

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** Letter of Comment - EB-2020-0246  
**Date:** Friday, February 26, 2021 3:04:03 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Friday, February 26, 2021 1:52 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-02-26

-- Case Number --  
EB-2020-0246

-- Name --  
Patricia Ennis

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --  
As a seasonal customer I found the notice too complex to understand whether I faced an increase in rates or not. I currently pay a minimum transportation charge regardless of zero usage in the Winter months. Any increase would be unfair

-- Attachment --