

From: [registrar](#)
To: [REDACTED]
Subject: Letter of Comment - EB-2020-0246
Date: Monday, March 1, 2021 6:55:12 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Saturday, February 27, 2021 12:26 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-02-27

-- Case Number --
EB-2020-0246

-- Name --
Norma Kent

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
February 27, 2021
Ontario Energy Board
File No. EB-2020-0246
To whom it may concern

I am a cottage owner in the Township of Muskoka Lakes on the Severn River –

[REDACTED] My account number is [REDACTED]. My grandmother purchased this property in 1911. It has been passed on through my family and hopefully will be passed on to future generations.

I have recently received a letter from Hydro One explaining that Hydro One is eliminating the “seasonal resident” rate classification. My new classification is low density R2 class. . With this change my hydro rate will be increased by 100% While I do understand that there is a need for an increase, one of this magnitude can put an undo hardship on cottage owners, many of whom are on a fixed income like myself. The following are some of my concerns:

- The Ontario Government has promised to keep our energy costs in check (This is a voting issue for me and my family)
- Our cottage is used for approximately 6 months – May to early November.
- We pay delivery charges during the winter months when the main breaker is turned off.
- We cannot receive support from Hydro One before May or after the first week of November –

o When our hydro stack was damaged by a storm in the fall, we were informed by Hydro that they would not disconnect the power until the spring. We had a master electrician look at it and he informed them it was a fire hazard.

Thankfully they did disconnect it but we were never informed.

- An 100% increase would mean that seasonal residents will be paying more for hydro than a full time resident
- Covid 19 has had a deep impact on Canadians – many families are struggling both mentally and financially.

Thank you for your consideration to this matter.

Respectfully

Norma (Niepage) Kent



-- Attachment --