

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** Letter of Comment - EB-2020-0246  
**Date:** Tuesday, March 2, 2021 12:54:23 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Sunday, February 28, 2021 2:55 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-02-28

-- Case Number --  
EB-2020-0246

-- Name --  
Matthew Huras

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I am writing in regards to the letter I received describing an estimate 54% increase in my electricity bill, as a result of the elimination of the seasonal electricity rates. How is it possible that such a massive increase is considered fair ? The letter provided only vague explanations that make it impossible to understand how this is considered fair and judicious. This is additionally concerning as the level of service I have received is not something I would classify as stellar, as outages typically take days to resolve. I would like to request that you revisit this massive rate increase, and at the very least provide some assistance to customers like myself that are expected to take on such massive increases, while the vast majority of customers in other situations are projected to get modest decreases.