

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** CM: Letter of Comment - EB-2020-0246  
**Date:** Monday, February 22, 2021 6:20:48 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Saturday, February 20, 2021 2:45 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-02-20

-- Case Number --  
EB-2020-0246

-- Name --  
Susan Devine

-- Phone --  
[REDACTED]

-- Company --  
[REDACTED]

-- Comments --

As a new seasonal resident to Norland, Ontario, this status and rate change comes as an enormous shock. I have endured countless newsletters and emails from Hydro One promoting the organization's attention and mitigation of customer financial stressors during COVID and yet you can raise rates for some Ontario residents by 106% a month? This is completely unreasonable especially for a company that incentivizes executive salaries by millions. Where is the ethical framework, which should be part of any resource allocation plan, in this decision making? I implore the OEB to demand more fair mitigation strategies for those with rates proposed to increase by 50% or more.  
Thank you.  
SC Devine

-- Attachment --