

From: Webmaster <[Webmaster@oeb.ca](mailto:Webmaster@oeb.ca)>

Sent: Sunday, February 28, 2021 11:44 AM

To: registrar <[registrar@oeb.ca](mailto:registrar@oeb.ca)>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2021-02-28

-- Case Number --

EB-2020-0246

-- Name --

Lucia Chown

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

Feb. 28, 21

Attn: Registrar,

According to Hydro One, our seasonal rate will increase 132% with these changes. We are electrical conservers and retired on a fixed income. We made the decision 2 years ago to join the grid because of our age. Our costs will go from \$129. per 3 months to \$309. per 3 months. Most of our cost is already for delivery. We use propane for our stove and hot water, wood stove for our heat if needed. We are unable to use our seasonal dwelling from Dec to Apr.

(5 months). Why aren't the rates dependent on electrical usage? Those using more, pay more? Those using less pay less? If this plan has been in the works for years why were potential new customers not informed?

-- Attachment --