




Subject: Letter of Comment -EB-2020-0246

From: Webmaster <Webmaster@oeb.ca>

Sent: Monday, March 1, 2021 12:20 PM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - 

The Ontario Energy Board

-- Comment date --

2021-03-01

-- Case Number --

EB-2020-0246

-- Name --

Nikki (Susan) May

-- Phone --



-- Company --

-- Address --



-- Comments --

The property has two transformers for two different buildings. The one building is an old log cabin used for storage, but the well is located nearby. Almost all the electricity used at this transformer is to run the water pump for the well that serves the main house. The usage is about 5-20h kW per quarter, and the current total charge means we pay about \$10/kWh.

The second transformer, which services the main house, is about 200 metres further into the property than the first transformer on the same line. Thus all the delivery costs that Hydro One charges us to keep power running to the main house also serves the log cabin. There is no duplication of outdoor maintenance service required.

I believe that on this account, we are being charged twice for the delivery services we receive relative to our neighbours, and I would ask the OEB to look at this situation and require Ontario Hydro to rectify it. We realise that there will be extra charges for the extra billing required, but there is no reason to charge us twice over for delivery of the same power along the same transmission lines.

See attachment for more details.

The property has two transformers for two different buildings. The one building is an old log cabin used for storage, but the well is located nearby. Almost all the electricity used at this transformer is to run the water pump for the well that serves the main house. The usage is about 5-20h kW per quarter, and the current total charge means we pay about **\$10/kWh**. The second transformer, which services the main house, is about 200 metres further into the property than the first transformer on the same line. Thus all the delivery costs that Hydro One charges us to keep power running to the main house also serves the log cabin. There is no duplication of outdoor maintenance service required.

We receive two sets of bills for the two different transformers. The bill for the main house is on Low Density Residential rates and comes monthly. The bill for the log cabin is currently on seasonal rates but we have been notified that it is 'probably going' to Low Density Residential. This is estimated by Hydro One to increase the bill for the log cabin/well by 100% or more. As a result, if we are still required to pay full delivery charges to this second transformer, our net rate per kWh for this bill will go to **\$20/kWh** or more.

For further clarification of the delivery charge issue, I quote from the December log cabin bill for 11 kWh of usage for the quarter:

**Delivery** **\$140**

This is the cost of ensuring you have reliable power when you need it. Hydro One collects this money to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.

**The December bill for the main house for a monthly usage of 1151 kWh states the following:**

**Delivery** **\$82.94**

This is the cost of ensuring you have reliable power when you need it.....ditto from above.

I believe that on this account, we are being charged twice for the delivery services we receive relative to our neighbours, and I would ask the OEB to look at this situation and require Ontario Hydro to rectify it. We realise that there will be extra charges for the extra billing required, but there is no reason to charge us twice over for delivery of the same power along the same transmission lines.