

Subject: Letter of Comment - EB-2020-0246

From: Webmaster <Webmaster@oeb.ca>

Sent: Monday, March 1, 2021 1:30 PM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2021-03-01

-- Case Number --

EB-2020-0246

-- Name --

Susan Yule

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

Hello,

I received the notice that Hydro One is eliminating the seasonal rate class and is in the process of transitioning those customers to other existing residential rate classes.

Although I do not support this elimination as it does not adequately reflect our seasonal usage, I do understand that the Energy Board is not open to reconsidering this elimination. I will refrain from other comments related to the actual elimination.

The notification I received proposes to transition my account from the seasonal rate class to the Class 2 low density residential. This transition will mean a 50% increase in my monthly bill statements - from approximately \$100 to \$150. This is a significant increase, particularly compared to other rate classes and is unacceptable at one time. I strongly encourage you to implement a rate mitigation system, so I do not see the full 50% increase as soon as this elimination occurs. It should be a gradual increase over a defined period of time, to help alleviate the financial impact.

Although I did acknowledge my understanding that the elimination is not up for discussion, I am still disappointed in this program. My family has had this property for over 100 years and I would have thought we would be grandfathered in, and you would force any new property owners to be considered as the low density residential rate class.

I would like to be kept up-to-date on this program, and again strongly encourage consideration and approval of any mitigation efforts you can provide to those property owners who will experience a significant increase in their monthly bills.

Thank you for your time,

Susan Yule

-- Attachment --