

Subject: Letter of Comment - EB-2020-0246

From: Webmaster <Webmaster@oeb.ca>

Sent: Monday, March 1, 2021 1:52 PM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2021-03-01

-- Case Number --

EB-2020-0246

-- Name --

A Gitterman

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

I received a letter from Hydro One on Feb 17 informing me of the change in my rates, leaving only 1 month to comment. Nevertheless:

1. As I am impacted directly by these decisions I believe that both the OEB and Hydro One should have provided personalized information on the impact.

You have data on my actual situation and should provide it as a matter of fairness and transparency. Asking me to do this myself is not an example of transparency. Referring me to many other documents does not help - clarity on impact helps.

2. As I am not responsible for these decisions, am on a fixed income, have done nothing to "deserve" a change, and as the impact is large (approx 50% increase in rates) any increase should be phased in. I am limited in my ability to affect my rates and you are imposing a circumstance that I cannot control.

3. It is unclear if any other options have been explored. For example: Is moving seasonal to one other existing structure the only solution? Have other rate structures been studied? As Hydro One (and OEB?) is responsible for their rate structures why are they not managing this change some other way than penalizing the users for something they did not control?

Thanks for your attention to this.

