

# **The MEARIE Group - 2020 Management Salary Survey** of Local Distribution Companies

**Choose Language:** 

English



Job Markets Results

## **CONFIDENTIAL:**

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		Job M	atches	Hay Points			Salary Ran	ge Minimum		
2020 Model Job Code	Survey Job Title	No. of Companies	No. of Incumbents	P50	Average	P75	P50	P25	Average	P75
0000	President & CEO	29	29							
0001	Chief Operating Officer (COO)	14	14							
0002	Head of Operations and/or Engineering	20	22							
0003	CFO / Head of Finance	30	30							
0004	Head of Customer Service	11	11							
0005	Head of Regulatory Affairs	4	4							
0006	Head of Human Resources	15	15							
1000	Executive Assistant	22	57							
1001	Administrative Assistant	11	19							
2000	Director Engineering	12	17							
2001	Engineering Manager and/or Distribution Engineer	23	35							
2002	Project Engineer	14	46							
2003	Supervisor Engineering	17	45							
2500	Director Operations	9	13							
2501	Manager Operations	24	39							
2502	Manager Control Centre	4	9							
2503	Supervisor Control Centre	12	15							
2504	Supervisor Protection and Control	8	9							
2505	Supervisor Station Maintenance	11	26							
2506	Line Supervisor	27	131							
	•	21	7							
2507	Manager Meter Department	1	,							
2508	Supervisor Meter Department	11	15							
3000	Director Supply Chain Management	4	4							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet	17	18							
3002	Supervisor Stores/Inventory/Warehouse	10	11							
4000	Controller or Director Finance	13	13							
4001	Manager Accounting	17	24							
4002	Manager Risk Management	3	3							
4003	Supervisor Accounting	10	16							
4004	Financial or Business Analyst	17	28							
4005	Accountant	9	16							
5000	Director Customer Service	8	8							
5001	Manager Customer Service and/or Billing	21	33							
5002	Supervisor Customer Service and/or Billing and/or Collections	21	35							
5500	Director Communications	6	6							
5501	Manager Communications	12	13							
6000	Director Regulatory Affairs	7	7							
6001	Manager Regulatory Affairs	14	17							
6002	Regulatory Accountant	13	12							
7000	Settlement or Rate Analyst	10	13							
7001	Director or Officer, Conservation and Demand Management	2	2							
7002	Manager Conservation & Demand/Marketing	10	12							
8000	Director Information Systems	14	20							
8001	Manager Information Systems and/or Security	22	33							
8002	Systems/Program Administrator or Applications/Systems Support Professional	20	53							
9000	Human Resources Manager	13	18							
9001	Human Resources Generalist	12	34							
9002	Human Resources Coordinator	10	18							
9003	Payroll	13	14							
9004	Manager, Health & Safety	20	23							
N001	Executive Role - Non Regulated Business	7	8							
N002	Non-Executive Role - Non Regulated Business	7	8							



		Job Rate			Salary Range Maximum				Target Bonus %		
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average	P75	P50	P25
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										



			Total Cash Design Actual			Actual Ba	ase Salary				
2020 Model Job Code	Survey Job Title	Average	P75	P50	P25	Average	P75	P50	P25	Average	P75
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4002	Supervisor Accounting										
4004	Financial or Business Analyst										
4004	•										
	Accountant Director Customer Service										
5000											
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										

## List of Jobs

		Actual Bonus %				Actual Total Cash				
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average		
0000	President & CEO							i e		
0001	Chief Operating Officer (COO)									
0002	Head of Operations and/or Engineering									
0003	CFO / Head of Finance									
0004	Head of Customer Service									
0005	Head of Regulatory Affairs									
0006	Head of Human Resources									
1000	Executive Assistant									
1001	Administrative Assistant									
2000	Director Engineering									
2001	Engineering Manager and/or Distribution Engineer									
2002	Project Engineer									
2003	Supervisor Engineering									
2500	Director Operations									
2501	Manager Operations									
2502	Manager Control Centre									
2503	Supervisor Control Centre									
2504	Supervisor Protection and Control									
2505	Supervisor Station Maintenance									
2506	Line Supervisor									
2507	Manager Meter Department									
2508	Supervisor Meter Department									
3000	Director Supply Chain Management									
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet									
3002	Supervisor Stores/Inventory/Warehouse									
4000	Controller or Director Finance									
4001	Manager Accounting							i		
4002	Manager Risk Management							i		
4003	Supervisor Accounting							i		
4004	Financial or Business Analyst							i		
4005	Accountant							i		
5000	Director Customer Service									
5001	Manager Customer Service and/or Billing									
5002	Supervisor Customer Service and/or Billing and/or Collections							i		
5500	Director Communications							i		
5501	Manager Communications							i		
6000	Director Regulatory Affairs							i		
6001	Manager Regulatory Affairs									
6002	Regulatory Accountant									
7000	Settlement or Rate Analyst									
7001	Director or Officer, Conservation and Demand Management									
7002	Manager Conservation & Demand/Marketing									
8000	Director Information Systems									
8001	Manager Information Systems and/or Security									
8002	Systems/Program Administrator or Applications/Systems Support Professional									
9000	Human Resources Manager									
9001	Human Resources Generalist									
9002	Human Resources Coordinator									
9003	Payroll							المستويل أ		
9004	Manager, Health & Safety									
N001	Executive Role - Non Regulated Business									
N002	Non-Executive Role - Non Regulated Business							المستوين أ		
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2020 Management Salary Survey



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Market Lines Definitions						
Upper Quartile or Q3 (75th percentile)	P75 - the 75th percentile (also called the upper quartile) is the limit above which we find 25% of salary practices and under which are the remaining 75%. In other words, 75% of the sample pays less than this level while 25% pays more.					
Median or M (50th percentile)	P50 - the 50th percentile (also called the median) is the line that divides the practices into two equal 50% groups; 50% of practices paying more and 50% paying less.					
Lower Quartile or Q1 (25th Percentile)	P25 - the 25th percentile (also called lower quartile) is the limit above which we find 75% of salary practices and under which are the remaining 25%. In other words, 25% of the sample pays less than this level while 75% pays more.					

	Elements definitions
Hay Points	The total evaluation points for a job, based on the Korn Ferry Guide Chart and Profile method of job evaluation.
Salary Range Minimum	Minimum Salary/Minimum Base Salary Policy
Job Rate	Midpoint Salary/Base Salary Policy
Salary Range Maximum	Maximum Salary/Maximum Base Salary Policy
Target Bonus %	Target Incentive Payment (%) or (TI%) is the planned cash amount to be paid based on the performance of an individual, a group of employees operating as a unit, or an entire organization's workforce expressed as a percentage of Base Salary.  Target Incentive Payment (%) is the annualized amount of money to be paid expressed as a percentage of Base Salary when predetermined performance targets are met.
Total Cash Design	Total Cash Design is the sum of Job Rate (Midpoint Salary/Base Salary Policy) and Target Bonus as the planned Cash amount to be paid based on the performance of an incumbent, group or entire organization's workforce.
	Base Salary (BS) is the sum of Basic Salary / Payments (BP) and Fixed Payments (FP).
Actual Base Salary	Broken down composition of Base Salary is as follows: Basic Payments: Basic payments are (annualized) cash amounts paid for work performed as stated in an employment contract, excluding all fixed and variable payments Fixed Payments: Fixed payments are (annualized) cash amounts paid where the same absolute or percentage amounts have been awarded to eligible jobholders automatically year over year irrespective of individual, unit or company performance.
Actual Bonus %	Short term variable payments are (annualized) cash amounts paid that can vary year over year. Most typically these refer to incentive payments that ar contingent on discretion, performance or results achieved.  Short term variable payments is also the category used to refer to payments made to compensate an individual for short term (i.e., less than one year conditions or situations. In this case Short term variable payments are expressed as a percentage of Base Salary.
	Total Cash (TC) is the sum of Base Salary (BS) and Short Term Variable Payments (VP).
	Broken down composition of Total Cash is as follows:  Basic Payments:  Basic payments are (annualized) cash amounts paid for work performed as stated in an employment contract, excluding all fixed and variable payment Fixed Payments:
Actual Total Cash	Fixed payments are (annualized) cash amounts paid where the same absolute or percentage amounts have been awarded to eligible jobholders automatically year over year irrespective of individual, unit or company performance.  Short Term Variable Payments:  Short term variable payments are (annualized) cash amounts paid that can vary year over year. Most typically these refer to incentive payments that a
	Short term variable payments are (annualized) cash amounts paid that can vary year over year. Most typically these refer to incentive payments that a contingent on discretion, performance or results achieved.  Short term variable payments is also the category used to refer to payments made to compensate an individual for short term (i.e., less than one year conditions or situations.

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Model: 0000	President & CEO
Model: 0001	Chief Operating Officer (COO)
Model: 0002	Head of Operations and/or Engineering
Model: 0003	CFO / Head of Finance
Model: 0004	Head of Customer Service
Model: 0005	Head of Regulatory Affairs
Model: 0006	Head of Human Resources
Model: 1000	Executive Assistant
Model: 1001	Administrative Assistant
Model: 2000	Director Engineering
Model: 2001	Engineering Manager and/or Distribution Engineer
Model: 2002	Project Engineer
Model: 2003	Supervisor Engineering
Model: 2500	Director Operations
Model: 2501	Manager Operations
Model: 2502	Manager Control Centre
Model: 2503	Supervisor Control Centre
Model: 2504	Supervisor Protection and Control
Model: 2505	Supervisor Station Maintenance
Model: 2506	Line Supervisor
Model: 2507	Manager Meter Department
Model: 2508	Supervisor Meter Department
Model: 3000	Director Supply Chain Management
Model: 3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet
Model: 3002	Supervisor Stores/Inventory/Warehouse
Model: 4000	Controller or Director Finance
Model: 4001	Manager Accounting
Model: 4002	Manager Risk Management
Model: 4003	Supervisor Accounting
Model: 4004 Model: 4005	Financial or Business Analyst  Accountant
Model: 5000	Director Customer Service
Model: 5000	Manager Customer Service and/or Billing
Model: 5002	Supervisor Customer Service and/or Billing and/or Collections
Model: 5500	Director Communications
Model: 5501	Manager Communications
Model: 6000	Director Regulatory Affairs
Model: 6001	Manager Regulatory Affairs
Model: 6002	Regulatory Accountant
Model: 7000	Settlement or Rate Analyst
Model: 7001	Director or Officer, Conservation and Demand Management
Model: 7002	Manager Conservation & Demand/Marketing
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Model: 8001	Manager Information Systems and/or Security
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