

The MEARIE Group - 2020 Management Salary Survey of Local Distribution Companies

Choose Language:

English



Job Markets Results by Revenue

CONFIDENTIAL:

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		Job M	atches	Hay F	Points		Salary Ran	ge Minimum		
2020 Model Job Code	Survey Job Title	No. of Companies	No. of Incumbents	P50	Average	P75	P50	P25	Average	P75
0000	President & CEO	7	7							
0001	Chief Operating Officer (COO)	3	3							
0002	Head of Operations and/or Engineering	2	2							
0003	CFO / Head of Finance	6	6							
0004	Head of Customer Service	-	-							
0005	Head of Regulatory Affairs	-	-							
0006	Head of Human Resources	1	1							
1000	Executive Assistant	3	3							
1001	Administrative Assistant	1	1							
2000	Director Engineering	-	-							
2001	Engineering Manager and/or Distribution Engineer	-	-							
2002	Project Engineer	_	-							
2003	Supervisor Engineering	1	1							
2500	Director Operations	_	_							
2501	Manager Operations	5	5							
2502	Manager Control Centre	-	-							
2503	Supervisor Control Centre		-							
2504	Supervisor Protection and Control	-	-							
2505	Supervisor Station Maintenance	-	-							
2506	Line Supervisor	4	4							
2507	Manager Meter Department	1	1							
2508	Supervisor Meter Department		•							
3000	Director Supply Chain Management	_	_							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet		_							
3002	Supervisor Stores/Inventory/Warehouse	-	-							
4000	Controller or Director Finance	1	1							
4001	Manager Accounting	1	1							
4002	Manager Risk Management	-	_							
4003	Supervisor Accounting	2	2							
4004	Financial or Business Analyst	1	1							
4005	Accountant	2	2							
5000	Director Customer Service	-	-							
5001	Manager Customer Service and/or Billing	3	3							
5002	Supervisor Customer Service and/or Billing and/or Collections	2	2							
5500	Director Communications	-	-							
5501	Manager Communications	1	1							
6000	Director Regulatory Affairs	-	-							
6001	Manager Regulatory Affairs	2	2							
6002	Regulatory Accountant	-	-							
7000	Settlement or Rate Analyst	2	2							
7001	Director or Officer, Conservation and Demand Management	-	-							
7002	Manager Conservation & Demand/Marketing	1	1							
8000	Director Information Systems	-	-							
8001	Manager Information Systems and/or Security	2	3							
8002	Systems/Program Administrator or Applications/Systems Support Professional	1	1							
9000	Human Resources Manager	1	1							
9001	Human Resources Generalist	1	1							
9002	Human Resources Coordinator	-	-							
9003	Payroll	2	2							
9004	Manager, Health & Safety	_	-							
N001	Executive Role - Non Regulated Business	-	-							
N002	Non-Executive Role - Non Regulated Business	_	-							

		Job	Rate			Salary Rang	ge Maximum			Target E	Bonus %
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average	P75	P50	P25
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										

				Total Cas	h Design			Actual Ba	ase Salary		
2020 Model Job Code	Survey Job Title	Average	P75	P50	P25	Average	P75	P50	P25	Average	P75
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										

		Actual E	Bonus %			Actual T	otal Cash	
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average
0000	President & CEO							
0001	Chief Operating Officer (COO)							
0002	Head of Operations and/or Engineering							
0003	CFO / Head of Finance							
0004	Head of Customer Service							
0005	Head of Regulatory Affairs							
0006	Head of Human Resources							
1000	Executive Assistant							
1001	Administrative Assistant							
2000	Director Engineering							
2001	Engineering Manager and/or Distribution Engineer							
2002	Project Engineer							
2003	Supervisor Engineering							
2500	Director Operations							
2501	Manager Operations							
2502	Manager Control Centre							
2503	Supervisor Control Centre							
2504	Supervisor Protection and Control							
2505	Supervisor Station Maintenance							
2506	Line Supervisor							
2507	Manager Meter Department							
2508	Supervisor Meter Department							
3000	Director Supply Chain Management							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet							
3002	Supervisor Stores/Inventory/Warehouse							
4000	Controller or Director Finance							
4001	Manager Accounting							
4002	Manager Risk Management							
4003	Supervisor Accounting							
4004	Financial or Business Analyst							
4005	Accountant							
5000	Director Customer Service							
5001	Manager Customer Service and/or Billing							
5002	Supervisor Customer Service and/or Billing and/or Collections							
5500	Director Communications							
5501	Manager Communications							
6000	Director Regulatory Affairs							
6001	Manager Regulatory Affairs							
6002	Regulatory Accountant							
7000	Settlement or Rate Analyst							
7001	Director or Officer, Conservation and Demand Management							
7002	Manager Conservation & Demand/Marketing							
8000	Director Information Systems							
8001	Manager Information Systems and/or Security							
8002	Systems/Program Administrator or Applications/Systems Support Professional							
9000	Human Resources Manager							
9001	Human Resources Generalist							
9002	Human Resources Coordinator							
9003	Payroll							
9004	Manager, Health & Safety							
N001	Executive Role - Non Regulated Business							
N002	Non-Executive Role - Non Regulated Business							

		Job M	latches	Нау	Points		Salary Ran	ge Minimum		
2020 Model Job Code	Survey Job Title	No. of Companies	No. of Incumbents	P50	Average	P75	P50	P25	Average	P75
0000	President & CEO	7	7							
0001	Chief Operating Officer (COO)	4	4							
0002	Head of Operations and/or Engineering	4	4							
0003	CFO / Head of Finance	6	6							
0004	Head of Customer Service	3	3							
0005	Head of Regulatory Affairs	-	-							
0006	Head of Human Resources	1	1							
1000	Executive Assistant	3	4							
1001	Administrative Assistant	1	1							
2000	Director Engineering	1	1							
2001	Engineering Manager and/or Distribution Engineer	5	5							
2002	Project Engineer	3	a							
2003	Supervisor Engineering	1	4					_		
2500	Director Operations	1	2							
2501	Manager Operations	6	7							
2502	Manager Control Centre	O	1							
2502 2503	Supervisor Control Centre	-	-							
	·	1	ı							
2504	Supervisor Protection and Control	-	-							
2505	Supervisor Station Maintenance	1	1							
2506	Line Supervisor	6	6							
2507	Manager Meter Department	1	1							
2508	Supervisor Meter Department	-	-							
3000	Director Supply Chain Management	1	1							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet	4	4							
3002	Supervisor Stores/Inventory/Warehouse	1	1							
4000	Controller or Director Finance	-	-							
4001	Manager Accounting	5	5							
4002	Manager Risk Management	1	1							
4003	Supervisor Accounting	2	2							
4004	Financial or Business Analyst	5	8							
4005	Accountant	1	1							
5000	Director Customer Service	-	-							
5001	Manager Customer Service and/or Billing	5	5							
5002	Supervisor Customer Service and/or Billing and/or Collections	4	4							
5500	Director Communications	_	_							
5501	Manager Communications	2	2							
6000	Director Regulatory Affairs	-	_							
6001	Manager Regulatory Affairs	2	2							
6002	Regulatory Accountant	2	2							
7000	Settlement or Rate Analyst	1	1							
7001	Director or Officer, Conservation and Demand Management	-	-							
7001	Manager Conservation & Demand/Marketing	1	2							
8000	Director Information Systems	3	3							
8001	Manager Information Systems and/or Security	5	5							
8002	Systems/Program Administrator or Applications/Systems Support Professional	1	10							
9000	Human Resources Manager	5	5							
9001	Human Resources Generalist	3	5							
		S	5							
9002	Human Resources Coordinator	-	-							
9003	Payroll	1	1							
9004 N004	Manager, Health & Safety	4	4							
N001	Executive Role - Non Regulated Business	1	1							
N002	Non-Executive Role - Non Regulated Business	1	1							

		Job	Rate			Salary Rang	je Maximum			Target E	Bonus %
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average	P75	P50	P25
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002 9000	Systems/Program Administrator or Applications/Systems Support Professional Human Resources Manager										
	Human Resources Manager Human Resources Generalist										
9001 9002	Human Resources Generalist Human Resources Coordinator										
9002											
9003	Payroll Manager Health & Safety										
9004 N001	Manager, Health & Safety Executive Role - Non Regulated Business										
N001 N002	Non-Executive Role - Non Regulated Business										
NUUZ	Non-Executive Note - Non Regulated Dustiless										

				Total Cas	h Design			Actual Ba	ase Salary		
2020 Model Job Code	Survey Job Title	Average	P75	P50	P25	Average	P75	P50	P25	Average	P75
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										



		Actual E	Bonus %			Actual To	otal Cash	
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average
0000	President & CEO							
0001	Chief Operating Officer (COO)							
0002	Head of Operations and/or Engineering							
0003	CFO / Head of Finance							
0004	Head of Customer Service							
0005	Head of Regulatory Affairs							
0006	Head of Human Resources							
1000	Executive Assistant							
1001	Administrative Assistant							
2000	Director Engineering							
2001	Engineering Manager and/or Distribution Engineer							
2002	Project Engineer							
2003	Supervisor Engineering							
2500	Director Operations							
2501	Manager Operations							
2502	Manager Control Centre							
2503	Supervisor Control Centre							
2504	Supervisor Protection and Control							
2505	Supervisor Station Maintenance							
2506	Line Supervisor							
2507	Manager Meter Department							
2508	Supervisor Meter Department							
3000	Director Supply Chain Management							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet							
3002	Supervisor Stores/Inventory/Warehouse							
4000	Controller or Director Finance							
4001	Manager Accounting							
4002	Manager Risk Management							
4003	Supervisor Accounting							
4004	Financial or Business Analyst							
4005	Accountant							
5000	Director Customer Service							
5001	Manager Customer Service and/or Billing							
5002	Supervisor Customer Service and/or Billing and/or Collections							
5500	Director Communications							
5501	Manager Communications							
6000	Director Regulatory Affairs							
6001	Manager Regulatory Affairs							
6002	Regulatory Accountant							
7000	Settlement or Rate Analyst							
7001	Director or Officer, Conservation and Demand Management							
7002	Manager Conservation & Demand/Marketing							
8000	Director Information Systems							
8001	Manager Information Systems and/or Security							
8002	Systems/Program Administrator or Applications/Systems Support Professional							
9000	Human Resources Manager							
9001	Human Resources Generalist							
9002	Human Resources Coordinator							
9003	Payroll							
9004	Manager, Health & Safety							
N001	Executive Role - Non Regulated Business							
N002	Non-Executive Role - Non Regulated Business							

		Job M	atches	Hay F	Points		Salary Ran	ge Minimum		
2020 Model Job Code	Survey Job Title	No. of Companies	No. of Incumbents	P50	Average	P75	P50	P25	Average	P75
0000	President & CEO	10	10							
0001	Chief Operating Officer (COO)	4	4							
0002	Head of Operations and/or Engineering	8	10							
0003	CFO / Head of Finance	12	12							
0004	Head of Customer Service	4	4							
0005	Head of Regulatory Affairs	2	2							
0006	Head of Human Resources	8	8							
1000	Executive Assistant	10	12							
1001	Administrative Assistant	6	12							
2000	Director Engineering	6	11							
2001	Engineering Manager and/or Distribution Engineer	12	15							
2002	Project Engineer	5	10							
2003	Supervisor Engineering	8	11							
2500	Director Operations	4	6							
2501	Manager Operations	9	18							
2502	Manager Control Centre	2	5							
2503	Supervisor Control Centre	5	5							
2504	Supervisor Protection and Control	3	3							
2505	Supervisor Station Maintenance	5	8							
2506	Line Supervisor	11	39							
2507	Manager Meter Department	2	2							
2508	Supervisor Meter Department	5	5							
3000	Director Supply Chain Management	1	1							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet	8	8							
3002	Supervisor Stores/Inventory/Warehouse	3	3							
4000	Controller or Director Finance	8	8							
4001 4002	Manager Accounting Manager Risk Management	Ö	O							
4002	Supervisor Accounting	2	2							
4003	Financial or Business Analyst	6	5							
4005	Accountant	3	5							
5000	Director Customer Service	4	4							
5001	Manager Customer Service and/or Billing	8	15							
5002	Supervisor Customer Service and/or Billing and/or Collections	9	15							
5500	Director Communications	3	3							
5501	Manager Communications	6	6							
6000	Director Regulatory Affairs	3	3							
6001	Manager Regulatory Affairs	4	4							
6002	Regulatory Accountant	7	6							
7000	Settlement or Rate Analyst	4	3							
7001	Director or Officer, Conservation and Demand Management	1	1							
7002	Manager Conservation & Demand/Marketing	6	5							
8000	Director Information Systems	6	6							
8001	Manager Information Systems and/or Security	10	14							
8002	Systems/Program Administrator or Applications/Systems Support Professional	9	15							
9000	Human Resources Manager	2	2							
9001	Human Resources Generalist	5	6							
9002	Human Resources Coordinator	5	6							
9003	Payroll	5	5							
9004	Manager, Health & Safety	10	10							
N001	Executive Role - Non Regulated Business	4	4							
N002	Non-Executive Role - Non Regulated Business	4	4							

		Job	Rate			Salary Rang	e Maximum			Target E	Bonus %
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average	P75	P50	P25
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501 2502	Manager Operations Manager Control Centre										
2502	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager Human Resources Generalist										
9001 9002	Human Resources Generalist Human Resources Coordinator										
9002	Payroll										
9003	Manager, Health & Safety										
9004 N001	Executive Role - Non Regulated Business										
N001	Non-Executive Role - Non Regulated Business										
14002	Holl Excoditive Hole Holl Hegulated Dubilless										

				Total Cas	h Design			Actual Ba	ase Salary		
2020 Model Job Code	Survey Job Title	Average	P75	P50	P25	Average	P75	P50	P25	Average	P75
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										



		Actual E	Bonus %			Actual T	otal Cash	
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average
0000	President & CEO							
0001	Chief Operating Officer (COO)							
0002	Head of Operations and/or Engineering							
0003	CFO / Head of Finance							
0004	Head of Customer Service							
0005	Head of Regulatory Affairs							
0006	Head of Human Resources							
1000	Executive Assistant							
1001	Administrative Assistant							
2000	Director Engineering							
2001	Engineering Manager and/or Distribution Engineer							
2002	Project Engineer							
2003	Supervisor Engineering							
2500	Director Operations							
2501	Manager Operations							
2502	Manager Control Centre							
2503	Supervisor Control Centre							
2504	Supervisor Protection and Control							
2505	Supervisor Station Maintenance							
2506	Line Supervisor							
2507	Manager Meter Department							
2508	Supervisor Meter Department							
3000	Director Supply Chain Management							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet							
3002	Supervisor Stores/Inventory/Warehouse							
4000	Controller or Director Finance							
4001	Manager Accounting							
4002	Manager Risk Management							
4003	Supervisor Accounting							
4004	Financial or Business Analyst							
4005	Accountant							
5000	Director Customer Service							
5001	Manager Customer Service and/or Billing							
5002	Supervisor Customer Service and/or Billing and/or Collections							
5500	Director Communications							
5501	Manager Communications							
6000	Director Regulatory Affairs							
6001	Manager Regulatory Affairs							
6002	Regulatory Accountant							
7000	Settlement or Rate Analyst							
7001	Director or Officer, Conservation and Demand Management							
7002	Manager Conservation & Demand/Marketing							
8000	Director Information Systems							
8001	Manager Information Systems and/or Security							
8002	Systems/Program Administrator or Applications/Systems Support Professional							
9000	Human Resources Manager							
9001	Human Resources Generalist							
9002	Human Resources Coordinator							
9003	Payroll							
9004	Manager, Health & Safety							
N001	Executive Role - Non Regulated Business							
N002	Non-Executive Role - Non Regulated Business							

		Job Matches		Hay Points		Salary Range Minimum				
2020 Model Job Code	Survey Job Title	No. of Companies	No. of Incumbents	P50	Average	P75	P50	P25	Average	P75
0000	President & CEO	5	5							
0001	Chief Operating Officer (COO)	3	3							
0002	Head of Operations and/or Engineering	6	6							
0003	CFO / Head of Finance	6	6							
0004	Head of Customer Service	4	4							
0005	Head of Regulatory Affairs	2	2							
0006	Head of Human Resources	5	5							
1000	Executive Assistant	6	38							
1001	Administrative Assistant	3	5							
2000	Director Engineering	5	5							
2001	Engineering Manager and/or Distribution Engineer	6	15							
2002	Project Engineer	6	27							
2003	Supervisor Engineering	4	29							
2500	Director Operations	4	5							
2501	Manager Operations	4	9							
2502	Manager Control Centre	2	4							
2503	Supervisor Control Centre	6	9							
2504	Supervisor Protection and Control	5	6							
2505	Supervisor Station Maintenance	5	17							
2506	Line Supervisor	6	82							
2507	Manager Meter Department	3	3							
2508	Supervisor Meter Department	6	-							
	· · · · · · · · · · · · · · · · · · ·	0	10							
3000	Director Supply Chain Management	2	2							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet	0	0							
3002	Supervisor Stores/Inventory/Warehouse	0	1							
4000	Controller or Director Finance	4	4							
4001	Manager Accounting	5	12							
4002	Manager Risk Management	2	2							
4003	Supervisor Accounting	4	9							
4004	Financial or Business Analyst	5	14							
4005	Accountant	3	8							
5000	Director Customer Service	4	4							
5001	Manager Customer Service and/or Billing	5	10							
5002	Supervisor Customer Service and/or Billing and/or Collections	6	14							
5500	Director Communications	3	3							
5501	Manager Communications	3	4							
6000	Director Regulatory Affairs	4	4							
6001	Manager Regulatory Affairs	6	9							
6002	Regulatory Accountant	4	4							
7000	Settlement or Rate Analyst	3	7							
7001	Director or Officer, Conservation and Demand Management	1	1							
7002	Manager Conservation & Demand/Marketing	2	4							
8000	Director Information Systems	5	11							
8001	Manager Information Systems and/or Security	5	11							
	Systems/Program Administrator or Applications/Systems Support Professional	6	27							
9000	Human Resources Manager	5	10							
9001	Human Resources Generalist	3	22							
9002	Human Resources Coordinator	5	12							
9003	Payroll	5	6							
9004	Manager, Health & Safety	6	9							
N001	Executive Role - Non Regulated Business	2	3							
N002	Non-Executive Role - Non Regulated Business	2	3							

		Job Rate		Salary Range Maximum				Target Bonus %			
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average	P75	P50	P25
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										ı
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										1
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002 9000	Systems/Program Administrator or Applications/Systems Support Professional Human Resources Manager										
9000	Human Resources Manager Human Resources Generalist										
9001	Human Resources Generalist Human Resources Coordinator										
9002											
9003	Payroll Manager Health & Safety										
9004 N001	Manager, Health & Safety Executive Role - Non Regulated Business										
N001 N002	Non-Executive Role - Non Regulated Business										
INUUZ	Non-Executive Note - Non Regulated Dustiless										

			Total Cash Design			Actual Base Salary					
2020 Model Job Code	Survey Job Title	Average	P75	P50	P25	Average	P75	P50	P25	Average	P75
0000	President & CEO										
0001	Chief Operating Officer (COO)										
0002	Head of Operations and/or Engineering										
0003	CFO / Head of Finance										
0004	Head of Customer Service										
0005	Head of Regulatory Affairs										
0006	Head of Human Resources										
1000	Executive Assistant										
1001	Administrative Assistant										
2000	Director Engineering										
2001	Engineering Manager and/or Distribution Engineer										
2002	Project Engineer										
2003	Supervisor Engineering										
2500	Director Operations										
2501	Manager Operations										
2502	Manager Control Centre										
2503	Supervisor Control Centre										
2504	Supervisor Protection and Control										
2505	Supervisor Station Maintenance										
2506	Line Supervisor										
2507	Manager Meter Department										
2508	Supervisor Meter Department										
3000	Director Supply Chain Management										
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet										
3002	Supervisor Stores/Inventory/Warehouse										
4000	Controller or Director Finance										
4001	Manager Accounting										
4002	Manager Risk Management										
4003	Supervisor Accounting										
4004	Financial or Business Analyst										
4005	Accountant										
5000	Director Customer Service										
5001	Manager Customer Service and/or Billing										
5002	Supervisor Customer Service and/or Billing and/or Collections										
5500	Director Communications										
5501	Manager Communications										
6000	Director Regulatory Affairs										
6001	Manager Regulatory Affairs										
6002	Regulatory Accountant										
7000	Settlement or Rate Analyst										
7001	Director or Officer, Conservation and Demand Management										
7002	Manager Conservation & Demand/Marketing										
8000	Director Information Systems										
8001	Manager Information Systems and/or Security										
8002	Systems/Program Administrator or Applications/Systems Support Professional										
9000	Human Resources Manager										
9001	Human Resources Generalist										
9002	Human Resources Coordinator										
9003	Payroll										
9004	Manager, Health & Safety										
N001	Executive Role - Non Regulated Business										
N002	Non-Executive Role - Non Regulated Business										

		Actual E	Bonus %			Actual T	otal Cash	
2020 Model Job Code	Survey Job Title	P50	P25	Average	P75	P50	P25	Average
0000	President & CEO							
0001	Chief Operating Officer (COO)							
0002	Head of Operations and/or Engineering							
0003	CFO / Head of Finance							
0004	Head of Customer Service							
0005	Head of Regulatory Affairs							
0006	Head of Human Resources							
1000	Executive Assistant							
1001	Administrative Assistant							
2000	Director Engineering							
2001	Engineering Manager and/or Distribution Engineer							
2002	Project Engineer							
2003	Supervisor Engineering							
2500	Director Operations							
2501	Manager Operations							
2502	Manager Control Centre							
2503	Supervisor Control Centre							
2504	Supervisor Protection and Control							
2505	Supervisor Station Maintenance							
2506	Line Supervisor							
2507	Manager Meter Department							
2508	Supervisor Meter Department							
3000	Director Supply Chain Management							
3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet							
3002	Supervisor Stores/Inventory/Warehouse							
4000	Controller or Director Finance							
4001	Manager Accounting							
4002	Manager Risk Management							
4003	Supervisor Accounting							
4004	Financial or Business Analyst							
4005	Accountant							
5000	Director Customer Service							
5001	Manager Customer Service and/or Billing							
5002	Supervisor Customer Service and/or Billing and/or Collections							
5500	Director Communications							
5501	Manager Communications							
6000	Director Regulatory Affairs							
6001	Manager Regulatory Affairs							
6002	Regulatory Accountant							
7000	Settlement or Rate Analyst							
7001	Director or Officer, Conservation and Demand Management							
7002	Manager Conservation & Demand/Marketing							
8000	Director Information Systems							
8001	Manager Information Systems and/or Security							
8002	Systems/Program Administrator or Applications/Systems Support Professional							
9000	Human Resources Manager							
9001	Human Resources Generalist							
9002	Human Resources Coordinator							
9003	Payroll							
9004	Manager, Health & Safety							
N001	Executive Role - Non Regulated Business							
N002	Non-Executive Role - Non Regulated Business							



2020 Management Salary Survey



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Market Lines Definitions

Elements definitions

List of Jobs

Market Lines Definitions					
Upper Quartile or Q3 (75th percentile)	P75 - the 75th percentile (also called the upper quartile) is the limit above which we find 25% of salary practices and under which are the remaining 75%. In other words, 75% of the sample pays less than this level while 25% pays more.				
Median or M (50th percentile)	P50 - the 50th percentile (also called the median) is the line that divides the practices into two equal 50% groups; 50% of practices paying more and 50% paying less.				
Lower Quartile or Q1 (25th Percentile)	P25 - the 25th percentile (also called lower quartile) is the limit above which we find 75% of salary practices and under which are the remaining 25%. In other words, 25% of the sample pays less than this level while 75% pays more.				

	Elements definitions
Hay Points	The total evaluation points for a job, based on the Korn Ferry Guide Chart and Profile method of job evaluation.
Salary Range Minimum	Minimum Salary/Minimum Base Salary Policy
Job Rate	Midpoint Salary/Base Salary Policy
Salary Range Maximum	Maximum Salary/Maximum Base Salary Policy
Target Bonus %	Target Incentive Payment (%) or (TI%) is the planned cash amount to be paid based on the performance of an individual, a group of employees operating as a unit, or an entire organization's workforce expressed as a percentage of Base Salary. Target Incentive Payment (%) is the annualized amount of money to be paid expressed as a percentage of Base Salary when predetermined performance targets are met.
Total Cash Design	Total Cash Design is the sum of Job Rate (Midpoint Salary/Base Salary Policy) and Target Bonus as the planned Cash amount to be paid based on the performance of an incumbent, group or entire organization's workforce.
	Base Salary (BS) is the sum of Basic Salary / Payments (BP) and Fixed Payments (FP).
Actual Base Salary	Broken down composition of Base Salary is as follows: Basic Payments: Basic payments are (annualized) cash amounts paid for work performed as stated in an employment contract, excluding all fixed and variable payment Fixed Payments: Fixed payments are (annualized) cash amounts paid where the same absolute or percentage amounts have been awarded to eligible jobholders automatically year over year irrespective of individual, unit or company performance.
Actual Bonus %	Short term variable payments are (annualized) cash amounts paid that can vary year over year. Most typically these refer to incentive payments that a contingent on discretion, performance or results achieved. Short term variable payments is also the category used to refer to payments made to compensate an individual for short term (i.e., less than one year conditions or situations. In this case Short term variable payments are expressed as a percentage of Base Salary.
Actual Total Cash	Total Cash (TC) is the sum of Base Salary (BS) and Short Term Variable Payments (VP). Broken down composition of Total Cash is as follows: Basic Payments: Basic payments are (annualized) cash amounts paid for work performed as stated in an employment contract, excluding all fixed and variable payment Fixed Payments: Fixed payments are (annualized) cash amounts paid where the same absolute or percentage amounts have been awarded to eligible jobholders
	automatically year over year irrespective of individual, unit or company performance. Short Term Variable Payments: Short term variable payments are (annualized) cash amounts paid that can vary year over year. Most typically these refer to incentive payments that a contingent on discretion, performance or results achieved. Short term variable payments is also the category used to refer to payments made to compensate an individual for short term (i.e., less than one year conditions or situations.

	List of Jobs
Model: 0000	President & CEO
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Model: 0002	Head of Operations and/or Engineering
Model: 0003	CFO / Head of Finance
Model: 0004	Head of Customer Service
Model: 0005	Head of Regulatory Affairs
Model: 0006	Head of Human Resources
Model: 1000	Executive Assistant
Model: 1001	Administrative Assistant
Model: 2000	Director Engineering
Model: 2001	Engineering Manager and/or Distribution Engineer
Model: 2002	Project Engineer
Model: 2003	Supervisor Engineering
Model: 2500	Director Operations
Model: 2501	Manager Operations
Model: 2502	Manager Control Centre
Model: 2503	Supervisor Control Centre
Model: 2504	Supervisor Protection and Control
Model: 2505	Supervisor Station Maintenance
Model: 2506	Line Supervisor
Model: 2507	Manager Meter Department
Model: 2508	Supervisor Meter Department
Model: 3000	Director Supply Chain Management
Model: 3001	Manager Procurement and/or Inventory and/or Facilities and/or Fleet
Model: 3002	Supervisor Stores/Inventory/Warehouse
Model: 4000	Controller or Director Finance
Model: 4001	Manager Accounting
Model: 4002	Manager Risk Management
Model: 4003	Supervisor Accounting
Model: 4004 Model: 4005	Financial or Business Analyst Accountant
Model: 5000	Director Customer Service
Model: 5000	Manager Customer Service and/or Billing
Model: 5002	Supervisor Customer Service and/or Billing and/or Collections
Model: 5500	Director Communications
Model: 5501	Manager Communications
Model: 6000	Director Regulatory Affairs
Model: 6001	Manager Regulatory Affairs
Model: 6002	Regulatory Accountant
Model: 7000	Settlement or Rate Analyst
Model: 7001	Director or Officer, Conservation and Demand Management
Model: 7002	Manager Conservation & Demand/Marketing
Model: 8000	Director Information Systems
Model: 8001	Manager Information Systems and/or Security
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