Ontario Energy Board

P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656

Facsimile: 416-440-7656 Toll free: 1-888-632-6273 Commission de l'énergie de l'Ontario

C.P. 2319 27e étage 2300, rue Yonge Toronto ON M4P 1E4 Téléphone: 416-481-1967 Télécopieur: 416-440-7656

Numéro sans frais: 1-888-632-6273



VIA EMAIL

March 5, 2021

Katherine Sparkes Director, Innovation, Research and Development Independent Electricity System Operator 120 Adelaide Street West, Suite 1600 Toronto, ON M5H 1T1

Dear Ms. Sparkes:

Re: CustomerFirst's Regulated Price Plan Pilot (Board File No. EB-2016-0201)

I am writing to correct an error in correspondence dated February 18, 2020 which requested that the IESO to settle payment with CustomerFirst for the contribution amount associated with Milestone 1.

Due to a transcription error, the Contribution Amount for Milestone 1 was incorrectly stated. The original Contribution Amount for Milestone 1 stated in the February 18, 2020 letter is presented in Table 1. The corrected amount is shown in Table 2.

Table 1: Original Contribution Amount

Milestone Number	Reporting Milestone	Contribution Amount
1.	Interim Results Report	\$1,216,241.25

Table 2: Corrected Contribution Amount

Milestone Number	Reporting Milestone	Contribution Amount
1.	Interim Results Report	\$1,236,214.50

Any questions related to this letter can be directed to RPP.Pilots@oeb.ca, citing "CustomerFirst" in the subject line.

Sincerely,

Mary Anne Aldred COO & General Counsel Ontario Energy Board