

From: [registrar](#)
To: [REDACTED]
Subject: CM: FW: Letter of Comment - EB-2020-0246
Date: Tuesday, February 23, 2021 3:13:59 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Tuesday, February 23, 2021 2:04 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-02-23

-- Case Number --
EB-2020-0246, EB-2019-0234, EB-2016-0315

-- Name --
Heather Arnott

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We received our first notification of this Notice by letter dated Feb 21, 2021. Will this elimination of the Season Rate Class mean that our metre will be read monthly vs the annual reading currently? It will be interesting to see how this will impact our annual final billing as the final reading also puts our pricing in the top tier, and the other 11 months with assumed very little consumption. And then of course with that final reading we're overcharged on delivery. The so-called Smart meter needs to do its job of providing monthly reading, or have someone come out and read the meter, otherwise an expected 10% increase in Bill can't be justified. The property owner should not be responsible to send in the meter readings on a monthly basis, unless there is a discount on the bill to adjust for this inconvenience of having to drive to the property, and the cost savings on labour for Hydro One.

-- Attachment --