



February 15, 2021

Attention: Hydro One

Re: 

Hello! My husband and I were dismayed & shocked to read your letter of Feb. 8 / 2021. I made a call to your office to inquire about how to figure out the costs - the chart was way too difficult for us to figure out. The call basically ~~boiled~~ boiled down to the fact that over a ten year period our delivery costs would be increasing by 100%^c. We are seniors who live on a fixed income - our pensions increase by the rate of inflation - 2%^c.

Does this notice affect all customers across the board or are you taking into account that seniors and other low income earners cannot support this type of increase.

P.T.O.

We need to have a response to our query -
it is very concerning - our cottage was
part of our retirement plan (we only use it
4 1/2 months of the year - as it stands we already
pay for 12 months of delivery) - please
let us know if there is any way we
can fight this very unfair decision of
Hydra One.

Many thanks for your help.

Sincerely, Kathleen Hornumel


P.S. - What we are looking for is a more reasonable
percentage figure regarding this proposed cost increase.

Thanks