

From: [registrar](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Wednesday, February 24, 2021 10:43:42 AM

From: Webmaster <Webmaster@oeb.ca>
Sent: Wednesday, February 24, 2021 9:01 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-02-24

-- Case Number --
EB-2020-0246

-- Name --
Lillian Mortensen

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I am writing to challenge the rate increase that will be applied to our property from seasonal customer to low density(R2) class. First, we do not consider ourselves seasonal customers as we split our time between our 2 homes. Our Hydro bills are currently very high and we have challenged this in the past that as living in Markdale part time, we are paying more Hydro costs than in Oakville. It doesn't make sense. Now it seems we will be further penalized. Actually our monthly usage as calculated by Hydro One has our electricity use at 1370.69kWh, which is not even reflected on the chart. We are in a transitional stage in our life where Markdale is a place where we will want to retire in the next few years(we've had a home here for 13 years). Please do not penalize a customer who utilizes a high amount of monthly energy, pays their bills on time and is committed to the community.

"Seasonal" is a general label and I am glad you are getting rid of the term....however the classification of Low Density(not sure even what this refers to), is not a fair nor reasonable classification to slot us in as per the points mentioned above. Please feel free to contact me anytime for further information. I hope that you will reconsider the decision. Thank you.

-- Attachment --