

February 23, 2021

Ontario Energy Board
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file EB-2020-00246

After talking to both your customer support and Hydro one customer support and realizing that neither could answer my question, I am asking for further information.

I am a seasonal property owner who questions the reasoning for doubling Hydro costs due to changing from seasonal to residential classes.

Since I am a low consumer of energy, it appears I'm being punished with higher fees than the high consumer is being charged according to the table you set out in the letter informing of pending changes.

I would think this is not a good situation to penalize consumers who try to use less energy in these times of conservative approaches to energy use.

The only answer supplied to me in the calls I made was that the delivery fees are going up. This does not seem to answer my question. If I use less energy my delivery fees should be less than the high consumer.

Thank you for addressing this issue.

S. Mertz



