

**From:** [seasonalrateclass](#)  
**To:** [REDACTED]  
**Subject:** Letter of Comment - EB-2020-0246  
**Date:** Monday, March 8, 2021 1:10:59 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Monday, March 1, 2021 4:22 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-01

-- Case Number --  
EB-2020-0246

-- Name --  
David Clarke

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

While I don't think there is anything we can do about this rate increase. I do take exception to some of the statements in the notice that I received today. Specifically, it states that we can become an active participant by "Apply to OEB at March 15, 2021 or the hearing will go ahead without you and you will not receive any further notice of the proceeding". This was in a letter that was dated February 24, 2021, and I received March 1, 2021. As I customer, it seems the only way I will receive any further information on the proceeding is to become an active customer, and as such it seems that HydroOne is giving less than 30 days for an individual to become an active participant. This seems to be a very short timeframe, and appears to be done to limit customers from becoming an active participant. I feel that the customer should be given a longer timeframe to fully research the issues and 2 weeks is too short a timeframe. I only reason I can see for give such short timeframe is to limit interactions with the customer, so that the change can go forward without meaningful customer involvement.