

March 2, 2021

Gordon Mason



To the Manager of Customer Clarification Hydro One,

I would like a review of my hydro bill for the time frame I was invoiced at the rate of "seasonal class".

My residence is a substantial home, the home is heated 24/7 12 months of the year. Would you also advise what the rate would be with proper allocation and credit for the over payment.

I would appreciate hearing from you ASAP.

Thank you,

A handwritten signature in black ink, consisting of a large, sweeping initial 'G' followed by a series of connected loops and a final horizontal stroke.