

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Thursday, March 11, 2021 3:53:42 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Wednesday, March 3, 2021 12:57 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-03

-- Case Number --
EB-2020-0246

-- Name --
Frank Chester

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I am objecting to the new classification that will move my property to low density and increase my monthly bill by \$54 a month, in one increment. I am objecting to the formula that is being used, specifically how the number of users are being measured on a service line. Where are the lines that are being measured originating and terminating? How can a customer understand or even object without this level of detail? If the line starts at one point, then covers a density grouped set of customers, then moves to a lower density group of customers, then on to a higher density group, (like so many lines running from town to town), how can Hydro say there are not enough customers on the line to classify it as medium density? Isn't the line continuous?

These questions are not being answered, and the logic seems deficient.

-- Attachment --