

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment -EB-2020-0246
Date: Wednesday, March 10, 2021 5:24:28 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Tuesday, March 2, 2021 3:16 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-02

-- Case Number --
EB-2020-0246

-- Name --
Gwen Van Laeken

[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

In the midst of the economic impact of the COVID pandemic we hope the OEC considers a phased approach to the proposed rate increases for seasonal class customers. We also recognize the cost increases and hope the OEC considers long term infrastructure investments that will reduce the need for emergency services. Finally, please avoid implementing any "fee for special service or inspection" as that may well deter low income cottage owners from accessing help from hydro when it's needed. While some cottages reside in wealthy areas MANY are working class middle and low income families. Please be mindful that recreation should be accessible to all income levels.