

DATE: Feb. 24, 2021

TO: Ontario Energy Board (CASE # EB-2020-0246)
FROM: Gerald Gilbert (REDACTED)
Subject: Elimination of Hydro one Seasonal Rates

I have reviewed your Feb 18, 2021 Notice on the above subject and have the following comments/questions;

- 1) The plan increases the rates by 10%+ with a rate mitigation period maybe!! Please explain the rate tool i.e. How does it work?
- 2) Why does Hydro one anticipate that I will move to R2 class versus R1?
- 3) Hydro one is also including a transition to an all Fixed distribution rate. Could you explain the impact of this change.
- 4) The OEB hearing should be ORAL with public access. Hydro one has already stated that the elimination of seasonal rates is a done deal and given that Hydro-one is a monopoly unlike the TELCO's I am not sure what the hearings will accomplish.
- 5) Over the last 42 YRS. Hydro one service has deteriorated at my seasonal property. One or two outages per week. The lines are not cleared of dead trees, branches, brush, etc. See my last complaint to OEB 2021-0001516.
- 6) How does Hydro-one plan to improve service?

Surely will/could expect improved service for the higher fees.

Yours truly
Gerald Gilbert

