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From: Webmaster <Webmaster@oeb.ca>  
Sent: Wednesday, March 3, 2021 4:20 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-03

-- Case Number --  
EB-2020-0246

-- Name --  
Michael Hill

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

Re: Application File # EB-2020-0246

Thank you for the opportunity to be able to provide my comments directly to the Members of the Ontario Energy Board.

I am a Seasonal Rate customer of Hydro One. Under the move to R2, which in my case is currently mandated by Hydro One, I will face an increase of between 54% to 100% for my consumption of electricity. I have called Hydro One and they have told me that there is no appeal process for the rate class in which they have arbitrarily put me. My service line runs through a condominium complex and while they, Hydro One, refer to 100 services or houses served in an area, they are unable to define what constitutes an "area".

This process of

- 1) arbitrarily putting me in a rate class of R2 ,
- 2) not being able to define an area and,
- 3) not providing an appeal process

are my concerns and I would greatly appreciate the OEB addressing the 3 points raised.