

Sandy Kilgour &lt;[REDACTED]&gt;

2/24/2021, 1:17 PM

## Seasonal Rate Class EB-2020-0246

To [REDACTED]

Ontario Energy Board  
2300 Yonge Street  
Toronto ON M4P 1E4

Re: Proposed Elimination of Hydro One's Seasonal Rate Class EB-2020-0246

My wife, Christina, and I are 75 years old and have been the owners, since 1975, of a small, open frame, water access cottage on Eels Lake in Peterborough County built in 1948 and have spent summer weekends there over 4 months (only) of the year.

We are retired and live on a fixed income.

Unlike Bell landline phone service, Hydro One service cannot be suspended during the 8 months the cottage is closed and Hydro power is turned off.

Hydro One has recently informed us that, as a Seasonal Customer, we will be moved from Seasonal Class Rate EB-2020-0246 to Residential Low Density (R2) Class with a resulting increase of 100 percent in cost to us of electricity service.

While we understand the rationale of increasing (but not doubling) the delivery service charge because we are located in a less densely populated area, we believe that, as a mitigating factor in circumstances where the customer has restricted access to the property served, i.e., water access only, the Board, as a condition of approving Hydro One's proposed elimination of the seasonal customer class, reduce the increase (over time) to 50 percent above such class rate or, alternatively, provide for a limited 6 months suspension of service for those restricted access property owners who request it (noting that most low density class cottage owners with road access are able to use their properties year round).

Dutifully submitted for your consideration,

J.A. (Sandy) and Christina Kilgour

Mailing Address: [REDACTED]

Sent from my iPhone

