



By RESS and Email

March 15, 2021

Ms. Christine E. Long
Registrar and Board Secretary
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON, M4P 1E4

Dear Ms. Long:

**Subject: Hydro Ottawa Limited (“Hydro Ottawa”)
Custom Incentive Rate-Setting (“Custom IR”) Application for 2021-2025 Electricity
Distribution Rates and Charges [EB-2019-0261] – Global Adjustment Transitioning
Adjustments**

While implementing Hydro Ottawa’s 2021 rates, Hydro Ottawa has discovered a discrepancy in the information provided regarding Global Adjustment (“GA”) transitioning customers within the OEB Workform - Deferral and Variance Account (Continuity Schedule). Specifically, 7 additional transitioning customers existed than what was provided within the Continuity Schedule and one transitioning customer was identified that did not transition in the period being cleared. For the period being cleared, transitioning customer adjustments are a charge to customers.

Hydro Ottawa intends to forgo the collection from the customers not identified in the 2021-2025 Custom IR Application and will not be charging the customer that was mistakenly identified as transitioning during the 2019 calendar year (the year the GA Variance is being disposed).

The updated Continuity Schedule would result in \$65K less being allocated to the non transitioning Class B GA being cleared in the 1595 Sub Account. Hydro Ottawa will credit the 1595 Regulatory Assets Sub Account for this amount and it will not be requested to be cleared within any residual balance of Account 1595.



Hydro Ottawa notes that updating the Continuity Schedule for these discrepancies would have increased the GA transitioning Adjustments to the correctly identified transitioning customers. As a result the identified customers are not harmed from Hydro Ottawa's proposed approach and Hydro Ottawa does not propose any changes to the approved adjustments for these customers. In addition, the Class B GA rate rider would not change as a result of the updates as the amount in question would not result in a change to the fourth decimal place rate rider.

Hydro Ottawa is dedicated to ensuring the OEB requirements of accurate, consistent and complete evidence is filed during that rate application process and that robust processes and internal controls are in place for the preparation, review, verification and oversight of the evidence it provides to both internal and external stakeholders. Hydro Ottawa has reviewed the process of identifying transitioning customers for GA clearance activities and has implemented changes and will monitor those changes to ensure they are suitably sufficient.

Yours truly,

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Gregory Van Dusen

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cc: All registered parties to EB-2019-0261