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From: Webmaster <Webmaster@oeb.ca>

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To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2021-03-05

-- Case Number --

EB-2020-0246

-- Name --

Larry Galajda

-- Phone --



-- Company --

-- Address --



-- Comments --

I have been advised that, currently, as a seasonal residential customer of Hydro One, that my customer classification may be changing to a Low Density Residential Class R2. I understand that there would be three classifications of Residential customers after the Seasonal class is eliminated. I currently use an average of 884.36 kWh monthly. As an R2 customer, our electricity bill would increase by 19.2% per month. My annual (2020) total cost for electricity was \$2,256.38. Under the new rate class, I would see an annual increase of \$433.22 in 2022, assuming no rate increases in 2021 and similar consumption. As a retired person living on a fixed income, I find this increase to be inconsistent with the current cost of living increases that have been less than 2% per year for the last several years. When I looked on the Hydro One website for information about residential rate class assignment, I noted that the Urban High Density (UR) class and the Residential Medium Class (R1) are well defined as to how customers are classified therein. This is not so in the Low Density (R2) class wherein it describes customers in this class as being "in an area not covered by UR or R1 zones". A catch all classification, not very well-defined. I object to being placed in the ill-defined classification R2.

If I were to become an R1 customer, I would see a decrease of 11.4% in my monthly and overall annual billed costs under the current proposal by Hydro One. This would be much more preferable as a customer who is retired living on a fixed income. The use of Low Density and Medium Density wording seems very arbitrary to me. Has anyone considered the impact moving all Seasonal class customers to Medium Density R1 and eliminating the R2 classification?

Larry Galajda, FEC, P.Eng.