From: Webmaster <Webmaster@oeb.ca> Sent: Saturday, March 6, 2021 3:53 PM To: registrar <registrar@oeb.ca> Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date --2021-03-06

-- Case Number --EB-2020-0246

-- Name --Jeff Rogers

-- Phone --

-- Company --

-- Address --

-- Comments --

One of your mandates clearly indicates that you are responsible to the Consumer who feels that they may be subject to unfair business practices.

Does a 54% Hydro increase not fall into that category? Hydro One is changing NOTHING about the service they provide to my property - they are not updating any infrastructure, they are not improving the levels of service nor upgrading my property's equipment. In the past 5 years all that I have seen them locally is to trim a few tree limbs that may one day prove to be dangerous to their lines. My property is less than 1 Km. from Bobcaygeon on a main thoroughfare. Hydro One's lines run right along this road and have for at least 25 years in order for them to service Bobcaygeon and points beyond. The inference that my property service should be re-defined from Seasonal (and I do only use the cottage between May and November) to Low Density Residential is preposterous and represents nothing more that yet another attempt at the unfounded gouging of their customers. This cannot be approved nor tolerated.

Continuing to service my property or those properties of my neighbours costs Hydro One NOT A PENNY MORE regardless as to how my property is categorized.

I would rather see the O.E.B. scrutinize Hydro One's Management Team seeking out irresponsible business decisions and overpaid Executives who feel that their mistakes can easily be countered by sticking the costs to their Customers who have little or NO OTHER CHOICES when it comes to their procuring Hydro services in these regions.