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From: Webmaster <Webmaster@oeb.ca>

Sent: Sunday, March 7, 2021 1:00 PM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2021-03-07

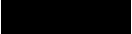
-- Case Number --

EB-2020-0246

-- Name --

Cathy Gisi

-- Phone --



-- Company --

-- Address --



-- Comments --

Do your new sample rate changes reflect monthly amounts, or 3 month billings which we are currently receiving? Also, would seasonal class customers have the option to CANCEL their electric service altogether each year at the end of the season so as to avoid billings when the structure is not in use? This is a major concern since we have been unable to access or use our seasonal dwelling due to Covid-19 border crossing elimination.