

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Tuesday, March 16, 2021 6:06:13 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Friday, March 5, 2021 2:20 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-05

-- Case Number --
EB-2020-0246

-- Name --
Lance Wasny

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
Good day. Thanks for the opportunity to provide input.

I am a cottage owner at McConnell Lake, ON currently in the Seasonal Rate Class, anticipated to be moved to R2 Class. I received the Notice from Hydro One re: possible bill impacts, dated February 17, 2021.

"The potential impact on you" section of the notice is poorly written and it is difficult to estimate what my bill will be. My average monthly usage is 120 kWh so I have to interpolate between the values in the table for 50 kWh and 350 kWh. After several minutes of trying to make sense of the table, I realize that my current yearly cost of \$700 will soon be higher than \$1,370 but lower than \$1,842. May I suggest that, next time, you present a simple line chart with monthly consumption (kWh) on the x axis and the monthly estimated bill (\$) on the y axis. After a few more minutes of research on Hydro One's website, I learn that low consumption seasonal customers will have their bills more than doubled (me included) while high consumption seasonal customers will pay less. Is that correct? If yes, that is not a nice way to treat your low consumption customers.

Summarizing: I understand the need for Hydro One to recover costs plus earn a profit. I think it would be very fair to increase (over time) monthly delivery charges to an appropriate level. All customers should equally share the infrastructure costs and all customers should pay the same rate for each kWh. Failing that approach, the next fairer solution would see all seasonal customer have similar % increases in cost, regardless of their monthly consumption.

Good luck and I trust you will consider my comments in your decision.

-- Attachment --

