

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Tuesday, March 16, 2021 6:06:50 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Friday, March 5, 2021 2:34 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-05

-- Case Number --
EB-2020-0246

-- Name --
Mario and Lori Loreto

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
March 5, 2021

Re: Ontario Energy Board Hearing EB-2020-0246

As account holders of a “seasonal” property affected by the OEB Hearing EB-2020-0246, we would like to express our concern and anger as to what is proposed in a letter we received from Hydro One dated February 8, 2021. We are residents who use this property year-round on a regular basis, who pay our taxes, and understand that a drastic increase in our monthly distribution rates is being proposed.

This letter states that “the OEB has found that the distribution rates currently charged to seasonal customers do not appropriately reflect the cost to serve them”. In conversation with the Customer Care Department at Hydro One on Feb. 12, 2021, we have been informed that our electricity bill will increase by up to \$90/ month if our rate class changes from “seasonal” to “low density”. We would think that all present in this Hearing today would find this outrageous increase unfair and unacceptable. We ask that our “seasonal” class designation and rates remain as-is, and NOT be changed to the “low density “ designation, thus avoiding this drastic increase in our monthly bill as noted above.

This is simply unfair and unprecedented in any of our Utility Bill Rate Increases.

We also contacted our MPP, Mr. Bill Walker, of Bruce-Grey-Owen Sound for his assistance, with no response to date.

Trusting that our concerns will be seriously considered and that a fair Utility Rate for ALL customers be achieved.

Sincerely,

Mario and Lori Loreto

[REDACTED]

-- Attachment --