From: Webmaster < Webmaster@oeb.ca> Sent: Monday, March 8, 2021 2:04 PM To: registrar < registrar@oeb.ca>

Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date -- 2021-03-08

-- Case Number --EB-2020-0246

-- Name --Christie Hanson

-- Phone --

-- Company --

-- Address --

-- Comments --

Hi there,

I would like more insight into how certain areas are designated R1/R2/R3 class. I live within 8 km of the city centre and less than 2km from a major road. This qualifies me for lower insurance premiums, yet this somehow is also the highest pricing for rate classes?

I would also like insight as to how a bump of 54-100% is harming the most energy conscious users. People are attempting to conserve energy where they can for the greater good, and you are somehow penalizing those with the least energy consumption, with the highest increase?

Finally, during a time when employment is precarious at best for many of your customers, this kind of jump is certainly not reflective of interest rates, job employment rates, or cost of living salary increases that most people are experiencing during this pandemic.

Thank you for your time.

-- Attachment --