



From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, March 8, 2021 7:54 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-08

-- Case Number --
EB-2020-0246

-- Name --
Mary Madaleno

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

You say the seasonal rate we're charged does not reflect the cost to serve our cottage. How can this be... when for 6 months of the year our hydro is turned off and we still pay delivery fees. The hydro line is an existing one and we have not see any upgrades on it for the 21 years we've owned our cottage. Our cottage is small so not a lot of hydro used but we will pay more for our cottage hydro then our house, which is substantially bigger, located in the country and lived in all year round... that doesn't seem right or fair! We have several hydro outages at our cottage, hydro is out for hours and sometime days, is hydro going to guarantee reliable power to our cottage? If we are to receive big increases in our rates, then we should assume we will receive an increase in quality of service then we are getting right now. I want to see the break down of where this extra money will be spent and more importantly, how much of this increase will go to pay increases and incentives for the CEO and executives of Hydro One?