

March 1st, 2021

Dear Administrators and Members;
The Ontario Energy Board

Attention: EB-2020-0246.

My husband and I are account holders of [REDACTED]; and we are contacting you to protest

your elimination of the Seasonal Class Rate. We have been reflecting on your Table Estimations of Consumption; and with our average monthly use estimated at 63.82 KWh, we appear to fall into a category that will mean us paying much more for our electricity at our cottage; I draw your attention to your Example of a customer with our energy use paying 100% more at an extra \$53.79 per month. Incidentally, if we haven't interpreted your Table correctly, we would really appreciate your clarification to us by mail or phone. Should our interpretation be correct, we object to its increase for the following reasons:

- 1) While we're agreeable to doing our part and doing our part to pay for a valuable Commodity, such as energy (Hydro), like all Hydro Ontario customers, we do object to

having to pay more than Customers who pay as Residential Medium Density customers, for eg. This category of Customers appears to actually pay less, at 10% less according to your Table. It leaves one feeling that all Hydro costs, for all Customers, are being paid "on the backs" of certain categories of Customers, such as Seasonal Customers - this is essentially unfair to Seasonal Customers; and

2) While we mention that we are happy to do our part, as Seasonal Customers; we feel strongly that for at least 10 years, if not more, we have been paying a fairly inflated rate for Hydro costs. In paying money towards the Ontario Repayment plan/Debt plan, we have often received Billings where our actual use may have been 20\$ monthly and added to that amount are often large amts. of Billing such as \$110 per month. Ontario Seasonal Customers have already been paying very inflated amounts for their Hydro.

We trust we will hear from you, should any clarification on our status be required.

Sincerely,

Sheilagh Murray - MacDonald and Guy MacDonald