hydropriceincrease - Word TUOYAL REFERENCES MAILINGS REVIEW March 12, 2021 **Ontario Energy Board** John Bajcer File Number EB-2020-0246 Your letter dated February 19, 2021 regarding Hydro One price increases was very difficult to read. I am very, very disappointed that I was not made aware of the price changes to the Seasonal Rate Class before you made the decision to eliminate this class. You are now telling me that I will be placed into the Residential Low Density (R2) Class category with a total bill increase of more than 10%. The actual increases are between 16.2% and 147.4% plus additional costs for additional usage in each category. The 50 kWh will increase from \$54.06 to \$114.13 (147.4 %) increase, the 350 kWh will increase from \$100.20 to \$153.49 (65.3%) and the 1,000 kWh will increase from \$200.17 to \$238.75 (16.2%) plus additional usage above the 50 kWh, the 350 kWh and the 1,000 kWh categories. These are unacceptable increases during the pandemic, thousands of people out of work, thousands of people living in or below poverty and thousands of people are living on a fixed incomes. People who are lucky to have a full time or a part time job will not be receiving a 16.2% to 147.4% pay increase. You are receiving Service Charges for each resident that might not have required your services for years. A CEO receives an \$8,000,000.00 plus gift when the person leaves the company. There are more workers assigned to a repair than necessary i.e. two workers are working and two or three workers are standing talking to each other. I recommend that you hire a Time and Motion Study company to help increase your bottom line without having to increase prices. These companies usually save you more money than their fee. Please reconsider this change because this is a bad time for people to have any bill increases. This is a time to look at the people who are suffering and not your bottom line. Thank you for taking the time to read this document. cc The Honourable Doug Ford