From: Webmaster <Webmaster@oeb.ca> Sent: Tuesday, March 9, 2021 9:58 AM To: registrar <registrar@oeb.ca> Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date --2021-03-09

-- Case Number --EB-2020-0246

-- Name --Ingrid Palmer

-- Phone --

-- Company --

-- Address --

-- Comments --

To the OEB or whom it may concern, RE: seasonal rate class (EB-2020-0246)

Our seasonal residence is our sole property despite it being a seasonal residence. To speak candidly, we are unable to afford a permanent residency in the city of our employ. In fact, housing prices are so insurmountable that we are living with family.

We inherited it located in Burk's Falls, 2 1/2 years ago from my late father (whom did not own any additional property either) Consequently, we would be inconsolable if we lost our family place because we could not afford the electricity. Just as we are essential workers, we too believe hydro to be an essential service. We are sympathetic to the rising costs of living, particularly with COVID;however, to increase a rate by 54% is unfathomable and frankly unattainable for us.

We pay delivery fees and regulatory fees the same as permanent residents, despite only being able to use the property a few weeks out of the year. I don't believe we should be penalized to the extent of fifty four percent because of our circumstance.

I sincerely hope the OEB reconsider the hardship they are imposing on seasonal dwellers. Not to mention, the impact of losing many seasonal consumers on the small northern communities summer economies.

Needless to say, we are devastated at the prospect of having to lose our only family home, as it has come to be. We are pleading with the powers to be to amend these rates to more manageable increases for us seasonal users. We appreciate your time in hearing our plight and hope that a fair and equatable resolution can be reached.