



From: Webmaster <Webmaster@oeb.ca>
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To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-09

-- Case Number --
EB-2020-0246

-- Name --
Andrea Wrigley

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

This change is outrageous. For years we have been told to conserve energy and we would save money on our bill. According to this change, because we use less energy and are in a rural area, we now are to pay more. Why are the costs being put on the backs of those who already pay more for fuel, propane, groceries, etc? This is one case where the "little guy" needs a break. And our delivery rates are usually more than our actual hydro bill, and now we are to pay more? Hydro One needs to step up and provide a product where the quality reflects the price. We constantly have flickering lights, power outages, and dim lights in our area. We have been told the grid is old and getting worse. But yet we pay full price and see very little infrastructure improvements. If I am expected to use less energy and pay more for doing so, I will be leaving all the lights on all the time. It seems that is the only way to ensure a lesser bill once these changes are implemented.