

[REDACTED]

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Sunday, March 14, 2021 10:44 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-14

-- Case Number --  
EB-2020-0246, EB-2019-0234, EB-2016-0315

-- Name --  
Joe Gillis

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --  
See attachment

-- Attachment --  
[REDACTED]

Subject: Letter of comment regarding elimination of seasonal rate class

The Ontario Energy Board

Comment Date: March 14, 2021-03-14

Case Number: EB-2020-0246

Account Number: [REDACTED]

Name: Joe and Carole Gillis

Telephone: [REDACTED]

Mailing Address: [REDACTED]

Email: [REDACTED]

We received your notice of the plan to eliminate the seasonal rate class.

I have the following comments and questions:

- Under the seasonal classification billing system which we have been a part of, there is a distribution component and a usage component. Is that the case, as well with the R2 classification?
- Seasonal customers are those who do not use their services year round. I suspect that is largely cottage owners, the majority of who probably don't use their services in the winter months. By moving seasonal customer to R2, do those seasonal users subsidize R2 users who need the maintenance component of the distribution cost 12 months a year rather than 6 to 7 months requires by seasonal users?
- We have our cottage in the Kenora area but are Manitoba residents. We pay a higher rate than users who are Ontario residents. Since the Hydro One plan is a user pay system, and we are now required to move to a rate class that significantly increases our electricity costs but offers us no additional benefits, will we still pay a higher rate than Ontario residents?
- As some of your seasonal customers are cottage owners who have had their seasonal properties for some time and are now retired, this rate increase is going to be very difficult. I hope you use the Rate Mitigation to allow for a phase in of rate increases caused by the rate class change.

I would like to have my questions answered and be kept up to date on the developments of this proposal.

Thank you.

Regards,

Joe and Carole Gillis