

[REDACTED]

From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, March 15, 2021 12:47 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-15

-- Case Number --
EB-2020-0246

-- Name --
Tamara Norris

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Thank-you for the opportunity to provide input.

I understand the reason for the reallocation of the hydro costs from the existing "seasonal status quo" to the three new classifications (R1, R2 and UR), however, given this has been based on "service" and not "consumption", as per the applicant's (Hydro One) statement provided within this notice, "Assignment to these rate classes is not based on how much electricity a customer uses" as well as the statement from the OEB within this notice, "The OEB has found that the distribution rates currently charged to Hydro One's seasonal customers do not appropriately reflect the cost to serve them." My question is: given this increase in costs to R2 customers is for "service" and not for "consumption", will the increased costs that will be charged for service, being proposed here, actually result in improved "service" with less outages, disruptions to power service, as I'd expect the increased costs charged to R2 customers to be used to cover and ensure optimal services?

Thank-you,
Tamara Norris