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From: Webmaster <Webmaster@oeb.ca> Sent: Monday, March 15, 2021 2:19 PM To: registrar <registrar@oeb.ca> Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date --2021-03-15

-- Case Number --EB-2020-0246

-- Name --Elisa Tortola

-- Phone --

-- Company --

-- Address --

-- Comments --

Members of the OEB board,

RE: EB-20202 0246

It is with tremendous disappointment that I'm writing today after learning that the Hydro One seasonal rate class is being eliminated, and as a result that seasonal property owners are being subjected to outrageous fee increases. I did not receive notice when the decision to eliminate the seasonal class rate was being considered, nor an opportunity to submit my concerns until now when it appears that the decision has been deemed final. I was shocked and appalled to see that as a seasonal customer whose property has been in my family for decades, that we will now be subject to such blatant exploitation with little recourse. Our property has been re-categorized R2 low-density class and, with low monthly consumption, is subject to a bill increase of up to 100%!

Given that the OEB is an organization whose mandate is to represent and protect the interest of consumers, this type of change is unreasonable and grossly excessive. Being punitive towards residents who have the lowest energy consumption by charging them the most significant rate increases and rewarding those with the highest energy consumption with cost savings is in complete conflict with both the Ontario and Canadian government campaigns that offer rebates to make homes more energy efficient to encourage citizens to reduce their hydro consumption! It would appear (based on the table included in the notice) that the more energy one consumes, the more cost savings one will receive. How can this be in the interest of any environmentally-minded consumer? How can the Ontario government ask citizens to reduce consumption on the one hand while simultaneously punishing those that do so on the other? As we look towards emerging from a global pandemic that has taken so much away from so many and created financial hardships beyond imagination for citizens worldwide, I hope that the OEB will recognize that this is not the time to impose additional financial burdens on the citizens of Ontario. The proposed increases are completely egregious and in conflict with governmental environmental priorities, particularly towards those trying to be responsible, environmentally conscious consumers.