

[REDACTED]

From: Carolyn Ford [REDACTED]
Sent: Saturday, March 13, 2021 2:59 PM
To: ConsumerRelations@ontarioenergyboard.ca <PublicInformation@oeb.ca>
Cc: [REDACTED]; 'dave.smithco@pc.ola.org.'; 'robin.martinco@pc.ola.org.'
Subject: changing billing status from season to residential low density

[REDACTED]

Hydro One

To whom it may concern,

We are writing because we have been advised that you are changing our seasonal billing to a residential low density and will be charging us \$49.00 additional per month.

We are retired and on a fixed income; therefore, this enormous increase affects us drastically. Our bill of Jan 15, 2021 states that we owe \$656.48 from October 8, 2020 to January 9 2021 - a total of 3 months usage for \$656.48. Please be advised that we used a minimal amount of hydro at this time as we left the cottage mid- October and don't plan to return until mid- May.

Your new monthly charge means that you will be billing us an additional \$147. for this 3 month period. We find this an outrageous decision on your part being that we are not even there to use the hydro. We understand that you have made this change with 1200 other residents and question how you can justify making this change which affects us so drastically.

We are copying our MPPs David Smith of Peterborough and Robin Martin of Toronto with the hope that they will advocate for us against this outrageous charge and change in billing.

We await your reply and certainly hope that you will reverse this dreadful decision.

Sincerely,

Carolyn and David Ford
[REDACTED]

cc: MPP David Smith – Peterborough-Kawartha

MPP Robin Martin – Toronto – Eglinton-Lawrence



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