

F [REDACTED]

From: Jill Frayne [REDACTED] >

Sent: Friday, March 12, 2021 4:08 PM

To: ConsumerRelations@ontarioenergyboard.ca <PublicInformation@oeb.ca>

Subject: file number EB-2020-0246

to whom it may concern,

it came as no surprise to me that, after being invited to participate in a panel on proposed changes to billing rates, there was then no proper provision on-line of a way to do so.

If you are a human reading this, please pass on my heartfelt disgust on receiving a letter from Hydro One (dated Feb 18) announcing the elimination of Seasonal Rate Class and a re-classification of my account from Seasonal Customer to residential Low Density (R2) Class.
(file number EB-2020-0246)

Because I use very little power, I will be penalized and pay 100% more for hydro than previously. This is shameful indeed, that the highest consumers of electricity will have the least onerous increase, and those of us trying to be more conservative will pay the highest increase! Have you heard of global warming? Are you aware that humans must reduce use of fossil fuels?

Please forward this letter to the public hearing on the matter, though, honestly, I bet such a hearing is a sham.

I'm truly disgusted.

I will be looking for an alternative power source. Hydro One is a shameful outfit.

yours truly,

Jill Frayne