

[REDACTED]

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From: Tom Smith [REDACTED]  
Sent: Friday, March 12, 2021 4:17 PM  
To: registrar <registrar@oeb.ca>  
Subject: Eliminating Hydro Networks Inc.'s seasonal rate class(EB-2020-0246)

Hello. My name is Shelley Smith. My husband & I live [REDACTED]. We own a cottage at [REDACTED]. Our cottage has been in our family since the mid 1940's. We have been customers of Hydro One ever since hydro was made available to our area & have always been on a "seasonal rate". Our cottage is only accessible from May - Oct (6 mo) due to the road not being maintained by the township of Bracebridge, during the early spring & winter months. There are presently 17 seasonal cottages on the Lake .

I have received a letter from Hydro One informing us that they are applying to change our account(2000 5552 6205) from seasonal rates to residential low density R2 class rates. This would mean that our bill ( based on our bill from 2020 ) would be going up \$648.00 more a year. We used 1548 kW for the year & our 2020 bill was \$729.66 , therefore a total of \$1377.66. Our cottage is used from May 24th weekend until the week after Thanksgiving , on weekends & during the week during Jul, Aug & Sept . I feel that these rates are not fair & not justified. Our hydro bill at our home for the year was \$938.00 . We get much better service with Lakeland Power than we do from Hydro One.

There are times at the cottage that we have had no power for a week. It also took 3 years for Hydro One to take down a tree that was going to fall down on the hydro lines.

It took many phone calls & finally my husband had to visit the forestry foreman in person in order for the hydro to come & remove a tree that they had promised to take down 3 years prior.

I hope you will take this information into consideration & not allow these rates to be approved.

Thank you.

Sincerely,  
Shelley Smith  
[REDACTED]