

[REDACTED]

-----Original Message-----

From: ron Poulin [REDACTED] >
Sent: Friday, March 12, 2021 2:46 PM
To: registrar <registrar@oeb.ca>
Cc: fgelinas-qp@ndp.on.ca
Subject: Re- file number EB-2020-0246

We are responding to Hydro One's upcoming increases to our bill as account holder "[REDACTED]". I, Ronald Poulin and my wife Lise Poulin are directly affected by the elimination of Hydro One's Seasonal Rate, being replaced by "Low Density R2 class". Since the change you are proposing will greatly increase our total bill, we must ask of you to, at the very least use the Rate mitigating tool you speak of, to give us as many years to phase in this increase as possible. We are on fixed incomes and will need to allow time for the cost of living increases to catch up to your cost of Hydro increase which more than doubles our current rate. Further more we would like clarification on how propose to deal with identifying peak demand rates, since as far as we know, our area which is located in an unorganized township, has no internet access and you have no way of measuring this information.

Further more we would like to state, that you will be passing this bill during these unprecedented times during which people are trying to cope with a pandemic. Is this a strategy so people will not be as energetic to respond to your major rate increase. We gather you are in control, however, please note that we as consumers are not impressed. p.s. this letter has also been forwarded to our M.P. Ronald Poulin and Lise Poulin