



Ontario
Energy
Board | Commission
de l'énergie
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BY EMAIL

March 25, 2021

Ms. Christine E. Long
Registrar
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4
Registrar@oeb.ca

Dear Ms. Long:

**Re: Kitchener-Wilmot Hydro Inc. (Kitchener-Wilmot Hydro)
 Application to Change Retail Transmission Service Rates
 Ontario Energy Board (OEB) Staff Interrogatories
 OEB File Number: EB-2021-0074**

In accordance with Procedural Order No. 1, please find attached OEB staff's interrogatories in the above noted proceeding. Kitchener-Wilmot Hydro and the intervenors have been copied on this filing.

Kitchener-Wilmot Hydro's responses to interrogatories are due by April 8, 2021.

Yours truly,

Original Signed By

Marc Abramovitz
Advisor, Electricity Distribution: Incentive Rate-Setting and Regulatory Accounting

Encl.

cc: All parties in EB-2021-0074

**OEB Staff Interrogatories
Kitchener-Wilmot Hydro Inc.
Application to Change Retail Transmission Service Rates**

Please note, Kitchener-Wilmot Hydro is responsible for ensuring that the documents it files with the OEB, such as its evidence, responses to interrogatories and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

OEB Staff-1

Ref: (1) Manager's Summary, Page 4

Preamble:

At the above noted reference, Kitchener-Wilmot Hydro states that "On December 15, 2020, KWHI filed a letter notifying the OEB of an error where the Independent Electricity System Operator (IESO) did not charge network charges for one meter point since June 2015. A meter point at one of KWHI's transformer stations had an end date incorrectly set resulting in no charges to KWHI after the end date."

Questions:

- a) Please define "end date" and its significance to this issue.
- b) In regards to the setting of the end date for a particular meter point:
 - i. What is the IESO's role?
 - ii. What is Kitchener-Wilmot Hydro's role?
- c) Are the end date entries reviewed once they are entered? What processes are in place to review the end date entries? Please provide any available documentation to support your response.
- d) How often should/is the meter point read?
- e) Is the meter point read remotely or by an onsite technician?
- f) In relation to the meter point:
 - i. Who installed the meter?
 - ii. Who owns the meter?
 - iii. When was the meter installed?
 - iv. Is the meter defective? Does it need to be replaced?
 - v. Does it need to be resealed?
- g) Please discuss the process for correcting the issue of an erroneous end date on a meter point.

OEB Staff-2

Ref: (1) Manager's Summary – Appendix A
(2) Manager's Summary – Page 6

Preamble:

Kitchener-Wilmot Hydro received from the IESO volumes and charges for the missing meter point and included the missing meter point data for 2019 in the first reference. OEB staff has reproduced that information in Table 1 below.

Table 1: 2019 Missing Meter Point Data

Date	IESO Charge	kW	UTR Network Rate
19-Jan	(\$94,920)	-25,585	3.71
19-Feb	(\$92,757)	-25,002	3.71
19-Mar	(\$91,055)	-24,543	3.71
19-Apr	(\$74,233)	-20,009	3.71
19-May	(\$65,563)	-17,672	3.71
19-Jun	(\$95,889)	-25,846	3.71
19-Jul	(\$115,988)	-30,284	3.83
19-Aug	(\$99,821)	-26,063	3.83
19-Sep	(\$90,691)	-23,679	3.83
19-Oct	(\$76,665)	-20,017	3.83
19-Nov	(\$86,075)	-22,474	3.83
19-Dec	(\$91,721)	-23,948	3.83
Total	(\$1,075,378)	-285,122	

Questions:

- Has Kitchener-Wilmot Hydro received the volumetric data for the missing meter point from the IESO for each of the years from 2015-2020? If so, for each of the years from 2015-2020, please provide the data in the same format as Table 1 above. If not, please discuss when Kitchener-Wilmot Hydro will be able to quantify the impacts of the metering error over the above-noted period.
- Please discuss what the potential impacts of the uncharged volumes from 2015-2020 may be on the overall UTR rates charged to all electricity customers.
- When Kitchener-Wilmot Hydro receives volumetric data and charges from the IESO,
 - In relation to 2016 retail transmission service network charges received from the IESO, please discuss any internal processes, reviews, or operational controls that were in place at the time that may have assisted Kitchener-Wilmot in identifying a potential discrepancy.

- ii. Has Kitchener-Wilmot Hydro instituted any process changes since the discovery of this issue that it believes will be helpful in actively monitoring and detecting these metering errors?

OEB Staff-3

Please discuss the impact on cost of power volumes and charges from this missed metering point.