

Regarding Elimination of Hydro One's Seasonal Rate Class (EB-2020-0246)

Account number: [REDACTED]

When I read about the planned elimination of the Seasonal Rate Class my first thought was what else can the Ontario government do to hit us while we struggle through/with all that Covid-19 has thrown at us. All the other utilities (Bell, Eastlink) offer a seasonal rate as they understand the fact that no one is able to use their services in off seasons. Seasonal rates keep us from turning on and off services yearly.

Our cottage was a small cabin built in WW2 and our parents put in the bathroom facilities. Mom upgraded the structure to be able to stay in it July and August. The road to the cottage is not serviced by the Township at all, and is totally closed/gated Thanksgiving to May. The water is maintained by the others on this road, all other utilities are paid for individually. We can make a choice on whether we continue other services (ie-phone.cable) but hydro is considered a necessity. The Government monopoly has us on that and we just keep paying. Our meter is turned off yet we still have to pay a delivery fee all year. I had to laugh at the poor person on the phone who tried to explain that one to me, as NO we cannot use it at any time because everything, including our own maintained water, is turned off.

Half of my family cannot even use this property since the border has been closed to all travel for a year now. At the same time the beach is continuing to be eroded to a point where neighbouring cottages are in danger of falling into the water but the Government and Conservation Authority is silent to help and leaving the protection to individuals who have an average of a \$50,000. bill to try to keep their property.

All other Government Agencies are silent to help, all other utilities offer seasonal use plans but the Government monopoly of Ontario Hydro seems to see the sense in charging full rate all year, plus delivery when there is nothing to deliver to.

I am so cynical right now with everything going on that I highly doubt this letter will make it anywhere. I notice that there is no mailing address for me to access so perhaps the only person reading this is me but I will try to send it somewhere in hopes that someone can understand what I am trying to communicate.

Sally Rathwell



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