

**From:** [seasonalrateclass](#)  
**To:** [REDACTED]  
**Subject:** CM: Letter of Comment - EB-2020-0246  
**Date:** Thursday, March 18, 2021 7:57:39 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Thursday, March 11, 2021 2:49 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-11

-- Case Number --  
EB-2020-0246

-- Name --  
Glencyce Reyes

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

First, the mail system takes two weeks to get from Canada to Oklahoma. I just received your letter..

Second, your telephone number does not work I'm the US and you do not give an alternate number.

Third, the address for hydro is [REDACTED]. This is a summer seasonable property, only obtainable during spring, summer and fall.

The road is not accessible during snow/winter season. I do not think it is fair to me to be paying ridiculous hydro bills for delivery only!!! Now your going to get rid of seasonal rates???? This is not fair.

I was born In Renfrew, raised in the Griffith community and would like to keep our summer home in Griffith but this is not fair to me. Since this property is not accessible during snow season I would suggest you do not charge for delivery service at all, considering you can see my usage is ZERO!

I also do not understand how the delivery service can be so high since the river runs past the property and years ago, when I was a child the dam was built on the Madawaska.

Thank you for taking this under consideration.