

[REDACTED]

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Monday, March 15, 2021 9:38 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-15

-- Case Number --  
EB-2020-0246

-- Name --  
Cameron Gall

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I am opposed to Hydro One Network's proposed rate increase resulting from the elimination of the Seasonal Rate Class. The OEB states that its goal is "to provide a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost". The Hydro grid in our area is far from "reliable". During last summer's season, from May to Oct, the residents in our area had more than a dozen power outages, many lasting 24 hours or more.

These outages are not unique to just this past summer. [Hydro One's records would show the exact numbers and details). I'm currently in the process of purchasing a power generator in order to provide my own "reliable" power. How fair is a rate increase without first providing a reliable service? Let's have Hydro One create and maintain "reliable energy services" that would justify "reasonable" rate increases.

Regards,  
Cameron Gall