[redacted]

From: Webmaster <Webmaster@oeb.ca>
Sent: Tuesday, March 23, 2021 5:34 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [redacted]

The Ontario Energy Board

-- Comment date --
2021-03-23

-- Case Number --
EB-2020-0246, EB-2019-0234, EB-2016-0315

-- Name --
Denis Antunes

-- Phone --
[redacted]

-- Company --

-- Address --
[redacted]

-- Comments --
Hello.

I am a Hydro One customer in what's designted as a Seasonal area for service.
I understand the Seasonal Rate is going to be replaced by a much higher rate.

I am very upset that Hydro One is sending Marketing materials encouraging me to eliminate propane and switch exclusively to Hydro - claiming that Hydro is less expensive when all the while the Seasonal rate class is going to be eliminated.

I feel they are taking advantage of vulnerable people and misleading them.
Here is a link to the e-mail I just received.

http://campaign.hydroone.com/public/viewmessage/html/38158/fqp4nmvn4weao8qf0q306eqz7u0it/0bc103eb0000000000000000000000fcf5c

-- Attachment --
https://www.oeb.ca/sites/default/files/uploads/comment-form/Mail%20-%20Denis%20Antunes%20-%20Outlook2.pdf