

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Thursday, March 18, 2021 8:53:03 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Sunday, March 14, 2021 9:10 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-14

-- Case Number --
EB-2020-0246,

-- Name --
M. Manion

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I am writing to express my concerns to the proposed changes to customer classification – i.e., rate increases associated with the elimination of the seasonal customer category. I have had hydro at my small 16’X24’ cabin (with no well) for 27 years. I use the cabin for approximately two weeks per year. The average usage is 1kWh per day. I have never asked for or received assistance from Hydro One. It would be cheaper for me to purchase a generator than to pay all of the various charges that appear on my quarterly bills. I’d also note that no meter reader actually read my meter for an entire year – just estimated. I question the claims that the costs to provide seasonal customers with hydro exceed what we are paying. I think it more likely that Hydro One is pursuing this change as a way to expand their profit margin (i.e., they are already profiting from seasonal customers, just not as much as they think they could and should).

I love Ontario and our property and cabin. At 72 years of age, I don’t anticipate our new rate is going to be lowered – do you Hydro One? OEB? I am on a fixed income and my hydro bill does not consider that.

To close, I’m advocating that the OEB and Hydro One start putting customers first, especially those with low or fixed income. It’s unfair and unethical to privilege shareholders over everyday customers who are at the mercy of the only hydro service available to them. Thank you for listening.