

**From:** [seasonalrateclass](#)  
**To:** [REDACTED]  
**Subject:** CM: Letter of Comment -EB-2020-0246  
**Date:** Thursday, March 18, 2021 9:36:11 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Monday, March 15, 2021 10:21 AM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-15

-- Case Number --  
EB-2020-0246

-- Name --  
Marie & Gary Adam

-- Phone --  
5195037312

-- Company --  
Title

-- Address --  
[REDACTED]

-- Comments --

The 54% proposed increase for the Residential Low Density (R2) Class is absolutely unreasonable. Past increases have been well above inflation. Is this not sufficient? The twist in the knife in the back comes with the fact we had numerous power outages this season. I do not know of any other service we subscribe to where we pay more but get less.

We understand that we are remote and it is costly for you to access. However, does the extremely high delivery charge (1.5 x the usage charge!!) not already include the extra costs to access our property?

Please accept this letter as our opposition to the unreasonable increase of 54%. We feel maximum increase of 25%, phased in over a 3 – 5-year period should be more than sufficient.

Our family works hard at reducing our consumption, but we are dependent on electric heating in the winter months. Our options for alternate heating have been limited. If the 54% increase is approved, we will be incorporating an alternative heating source in order to reduce our Hydro costs. I am certain our neighbours near and far will also be researching other alternatives.

We thank you for the service you provide, but ask you to please think reasonably on this increase.