

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Thursday, March 18, 2021 9:36:44 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, March 15, 2021 10:42 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-15

-- Case Number --
EB-2020-0246

-- Name --
Ciara Brown

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Whilst I accept that rural / seasonal properties may incur a higher per capita cost to maintain for Hydro one, I do not feel that the proposed rate changes / mitigation are reasonable. Hydro One receives significant, regular income from these properties, EVEN WHEN NO ELECTRICITY IS USED. On a bill where we used \$12.51 of electricity, we paid \$151.84 in delivery charges.

Plus regulatory charges and taxes. When the power is completely shut off, we still pay at least \$23 in delivery. They are proposing rate mitigation to proposed rates which will increase cost anywhere from 53 to 112 per cent for low use. The fact that less electricity is used DOES NOT mean that greater cost is incurred for Hydro One. The letter sent by Hydro One is disingenuous in presenting rate decreases for seasonal customers moving to Urban High Density Class, given that virtually no properties previously categorized as "Seasonal" are going to be in high density urban areas. They appear to be trying to confuse customers or hide the very significant increases they are proposing for the vast majority of Seasonal properties. Please take into account that as with any other business, not all products will be equally profitable. Please do not discriminate against rural / low density residential areas with unreasonable increases. I don't think anyone can say that 53-112% is reasonable - but rather, price gouging by a company with a monopoly in the area.