

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment -EB-2020-0246
Date: Thursday, March 18, 2021 9:38:19 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, March 15, 2021 11:07 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-15

-- Case Number --
EB-2020-0246

-- Name --
Bob Dewar

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Being a Seasonal Rate customer of Hydro One Networks, I received their February 17, 2021 letter advising me that the Hydro One Networks' Seasonal Rate Class is being eliminated and my account will likely be moved to the R2 class, resulting in an increase of approximately \$60+ on my total monthly bill. This increase is in excess of 100% versus the 2021 \$49.68 monthly distribution fee and is both unfair to us and is unrepresentative of the true costs incurred by the Seasonal Class group.

The letter goes on to state: "The OEB has found that the distribution rates currently charged to seasonal customers do not appropriately reflect the cost to serve them."

However, Hydro One's own numbers tell a different story. In Hydro One's October 15, 2020 Update EB 2016 - 0315 report, Page 11, Table 4 under the Cost Allocation Model indicates that the Seasonal Class in 2018 was, in fact, the most profitable customer segment with a Revenue/Cost ratio of 1.09. This class is paying for its share of the cost of distribution and then some. The reported \$100 million cost appears reasonable, about \$56 per month for each of the 147,679 customers. Has the actual cost increased by 100+% in just 2 years?

Quoting from the same Update Report, Page 5, Section 5: "Seasonal customers are not eligible for RRRP, and by implication DRP, subsidies even if the Seasonal Class is eliminated. As such, Hydro One would need to continue to specifically identify seasonal customers in its billing system for the purpose of administering the RRRP and DRP subsidies."

So, after all this time and effort spent on the elimination of the Seasonal Rate Class, we are still going to be identified as Seasonal and not just as R2. Going forward, we will be paying the higher R2 delivery costs, for 12 months of the year while demanding power and other hydro services for less than 12 months, yet we cannot avail ourselves of the various subsidies such as DRP and RRRP.

When we become R2 Class customers, it's only fair that we should be able to share in any subsidies available to the R2 Class, or eliminate the discrimination by having all R2 users on the same base.

I therefore ask the OEB to reconsider and disallow this unfair and unsupported rate increase.

Bob Dewar

